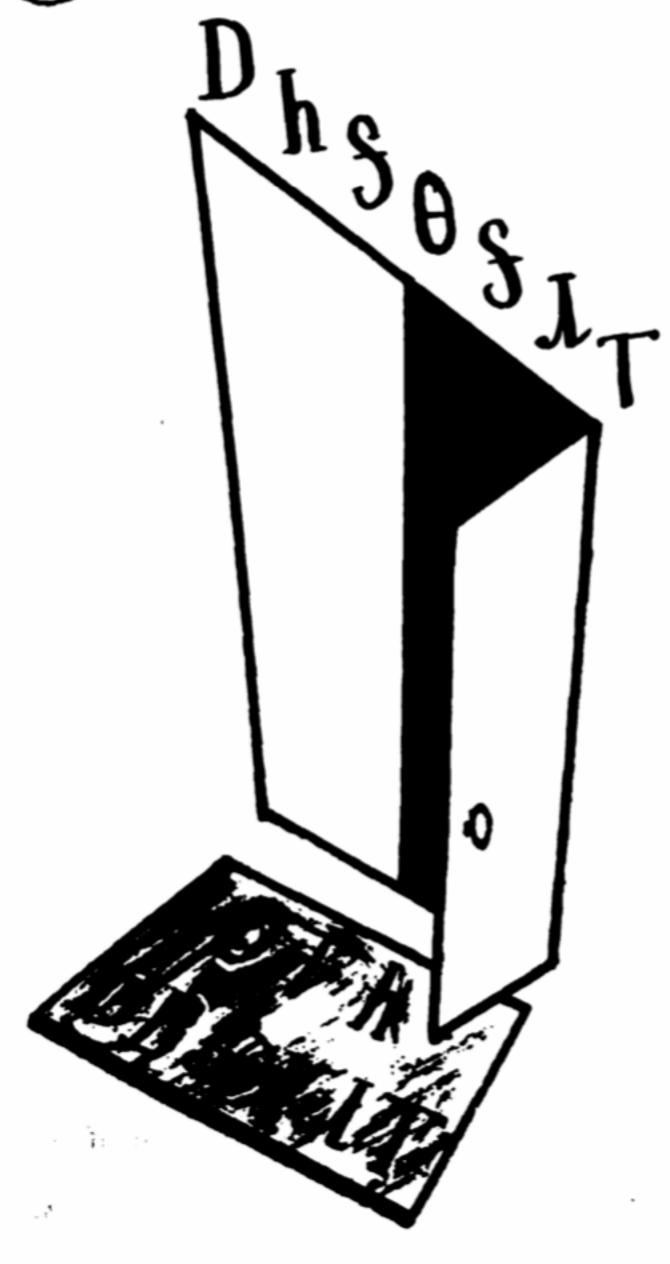
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You come to the hospital Clinic because you are sick and you want to have good health again,

OR...

You come because you want to keep yourself and your family in good health.

When we can do things together to help you have good health again,

OR...

When we can do things together to help you keep yourself and your family in good health, THEN we know you can feel happier in your own home, and with your own family, and with your own friends.

We want to tell you...

We hope that you will make good use of our hospital Clinic.

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Our hospital is:

"A PLACE WHERE MANY PEOPLE WORK TOGETHER FOR YOUR GOOD HEALTH."

The DOCTOR is in charge of all treatment or curing in the hospital. However, he has many HELPERS who have special training to help find things out about your health or to help with your treatment.

This is why...

there are often many different people that you see when you come to our hospital Clinic.

This is why...

you must often wait in Clinic to see the Doctor, to see his Helpers, or to see the Doctor again before he begins treatment or curing.

This booklet is:

"A GUIDE TO OUR CLINIC SERVICES,"
and we hope that it will be helpful to you.

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IF...

If you or someone with you is very sick, tell this to a girl at the Information Desk or to a nurse.

When you do this, they will make sure that a Doctor (or nurse) will get to examine you quickly.

IN CASE OF EMERGENCY

(accident cases; a person with a sudden sickness or someone who is very, very sick; a mother almost ready to have her baby)

Come to the...

EMERGENCY ENTRANCE

Ring the bell...and tell a nurse or anyone about your trouble.



Now let us enter the Clinic



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After you enter Clinic...

FIRST give your name and hospital number at the INFORMATION DESK in the waiting room.

Here someone will get your MEDICAL RECORD or (if you have never been to the hospital before) someone will make our a Medical Record folder for you.

and other test reports from times
you were here before. These reports and
Doctor's notes about your health in the
past are used by the Doctor to help in
knowing how to treat
your sickness NOW.

THEN you wait until your name is called to go to



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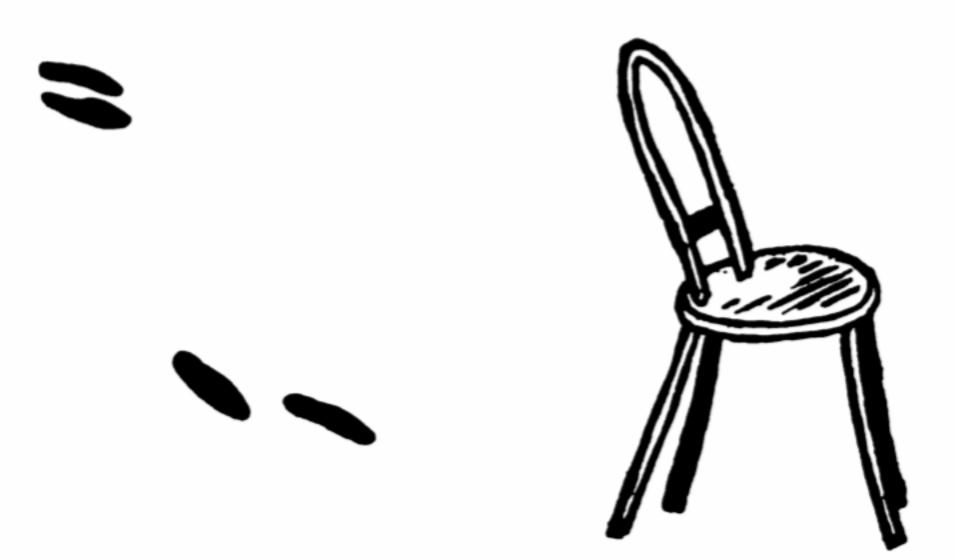
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...the PROCESSING CLINIC





Here a nurse will...

...take your temperature



...or ask you for a urine specimen



...or maybe she will take your blood. pressure

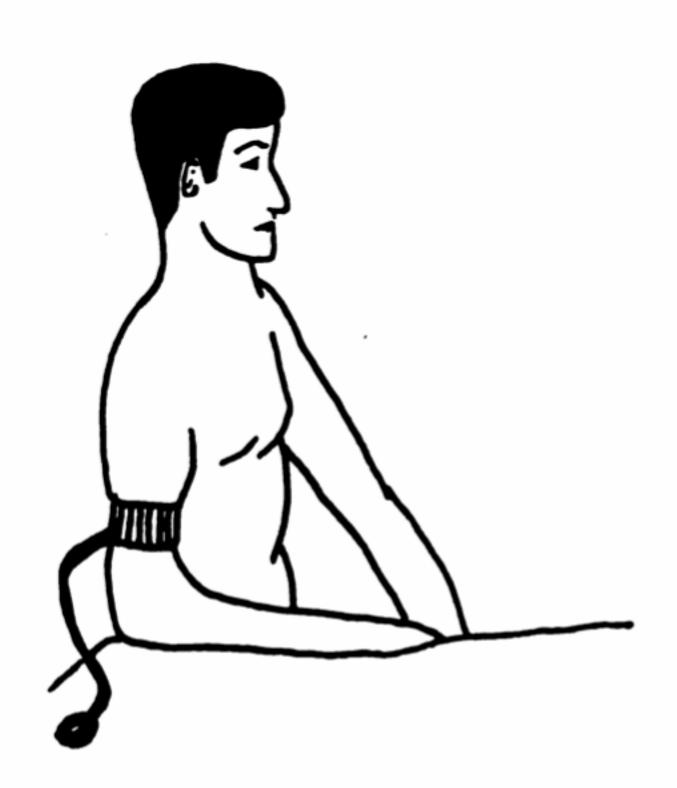
Next you will wait to see



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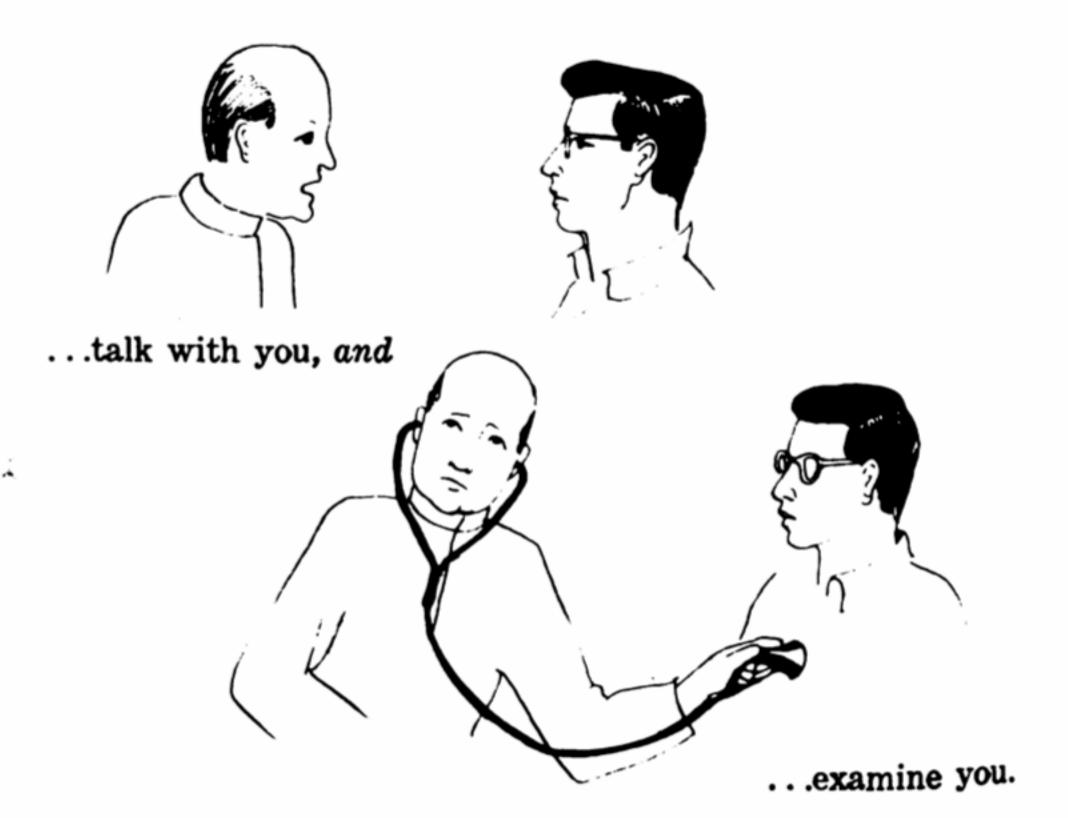


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...the DOCTOR

(the Doctor will have your Medical Record which can help him to know about your health in the past...it can also tell important things about your health today)

NOW the Doctor will...



THE DOCTOR NEEDS YOUR HELP

You know more about how you feel than anyone else. The Doctor needs to find out what you know about your sickness, so he will ask many questions. When you answer the Doctor's questions, you help him to treat your sickness. The Doctor often uses HELPERS: in the hospital to help find out all he can about your health.

Next he might send you to



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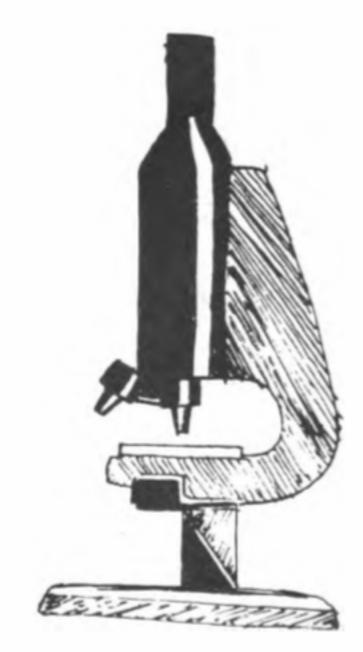


...the LABORATORY

Here a Laboratory Technician will do many kinds of tests for the Doctor.

The Technician might take a few drops of blood from a finger or from your arm.





(MOST people have ten or twelve PINTS of blood in their bodies. The little amount of blood which the Laboratory Technician takes from you will not hurt your body.)

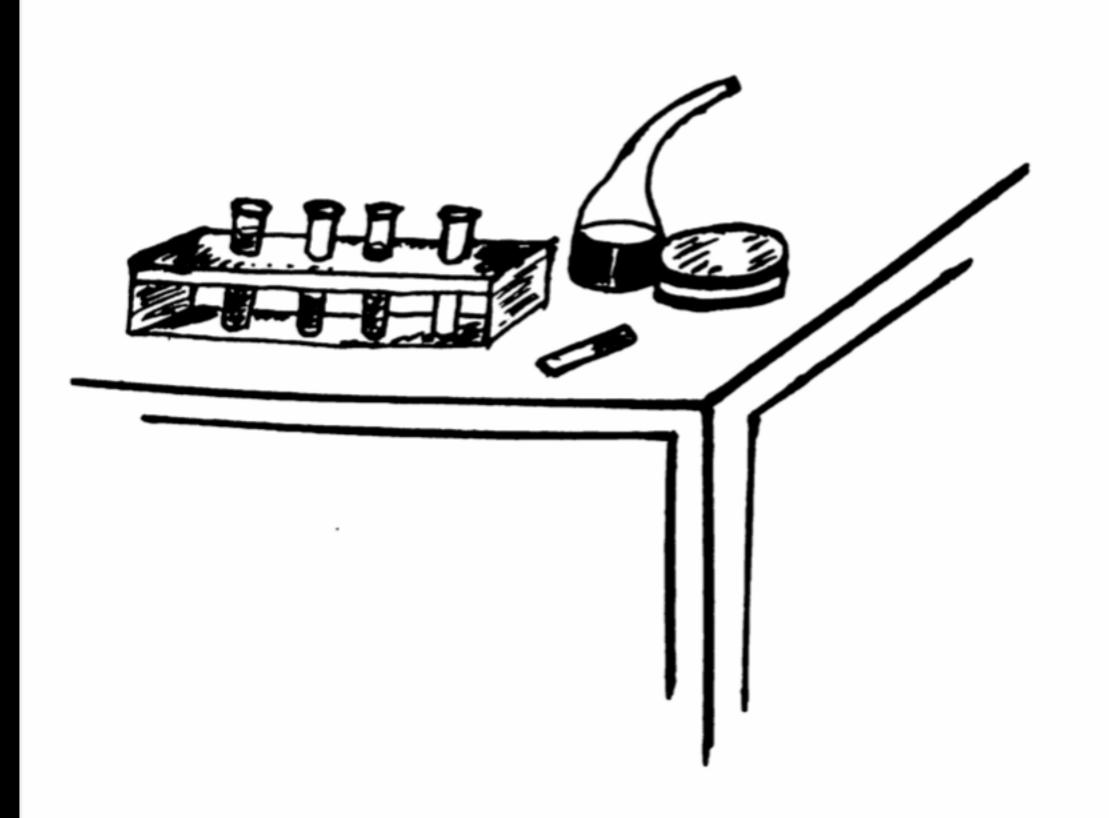
In the LABORATORY, the Technicians do many tests on your blood, urine or stool specimens. By looking through a microscope and by doing other special tests, they learn many things about your blood, urine, or stool specimens. In this way, they help the doctor to find out all he can about your health.

Next he might send you to



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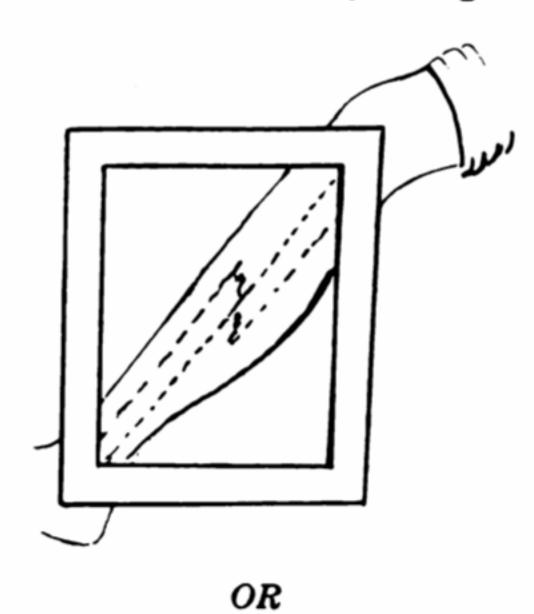
Here the X-ray Technician will use an X-ray machine to take pictures of the inside of some part of your body. The X-ray machine in our hospital can be used only for taking X-ray PICTURES, and it does not hurt.

The X-ray Technician might...

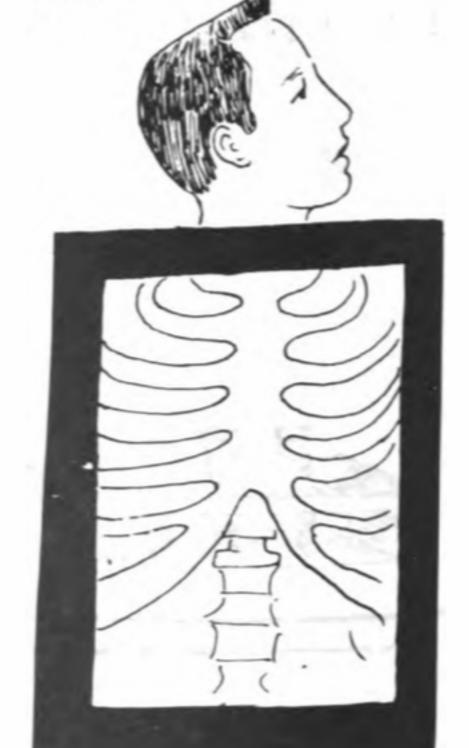
...take a picture of your chest—

OR

...take a picture of your leg—



...take a picture somewhere else.



(She also does "E.K.G."—Electrocardiogram—tests. This machine tells about your heart action, and it does not hurt). THEN the X-ray Technician will show the tests or pictures to the Doctor and this will help him to learn more about your lungs or leg bones, your heart or another part of your body.

THEN you will go back to

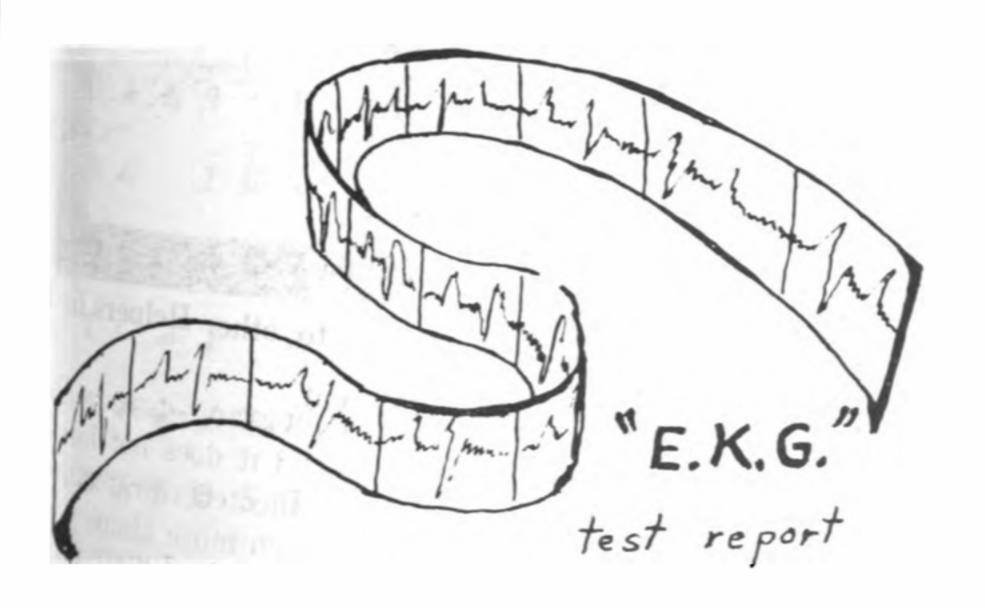


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...the DOCTOR

(When the Doctor has talked with you, examined you and read the reports from the laboratory and X-ray technicians, he is then ready to treat you for your sickness)

The DOCTOR will...

...tell you about your sickness;

...tell you what medicine you should take to have good health again (be sure to take the medicine at the times of day and as long as the Doctor tells you);

...tell you what you can do or should not do to have good health again;

...tell you how to keep from getting worse than you are.

NEXT the Doctor might send you to other Helpers in the hospital who help with your treatment.

He might send you to



D S O S I





...the PHARMACY (Drug Room)

Here a Pharmacist will give you medicine the Doctor has ordered for you. It might be...



The medicine you get will have DIRECTIONS on it. It will tell you how much and how often to take or to use the medicine. If you want help to know how to take or use the medicine...

...BE SURE TO ASK the Pharmacist. You help the doctor to treat your sickness when you take or use all the medicine in the way he tells you. When you do this, it should help you to have good health again.

MAYBE the Doctor will send you to



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...the CLINIC (Treatment Room)



or
...a flu shot
or
or
...a vaccination.

Here a Nurse might give you medicine or some other treatment the Doctor has ordered.

It might be...





The Nurse might soak your foot...

...or bandage your finger

a stool specimen. (Sample)

You help the Doctor to treat your sickness when you let the Nurse give you the treatment which you need.

THEN the Doctor might send you to

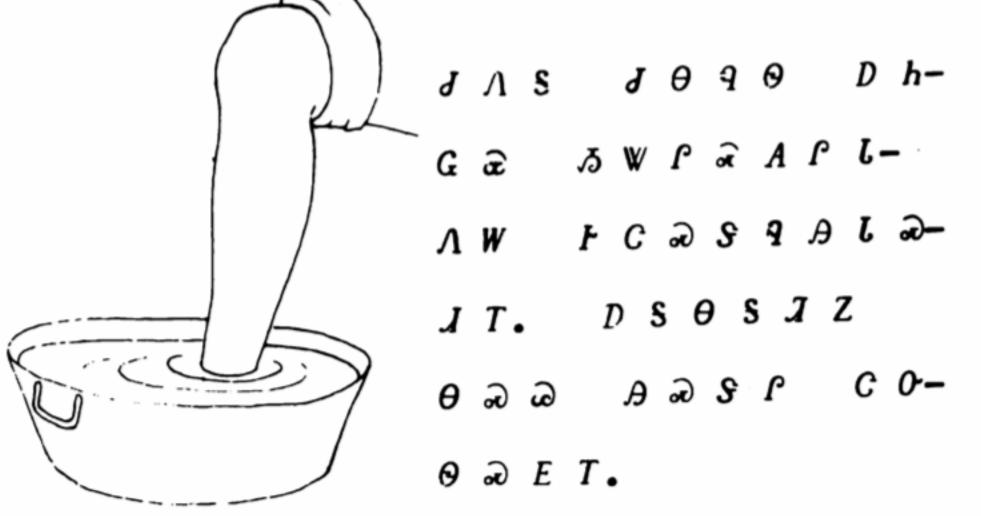


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...the PUBLIC HEALTH NURSE



Here the nurse will talk with you or show you how to take good care of yourself or your family.

The Public Health Nurse will help the Doctor with his treatment by teaching you good ways to have good health again or to keep yourself in good health.



She might...

...show you how to take an insulin shot, or

...show you how to wrap a sore leg, or

...tell you how and what to feed your baby.

You help the Doctor to treat your sickness when you listen and do what the nurse tells you.

MAYBE the Doctor will send you to

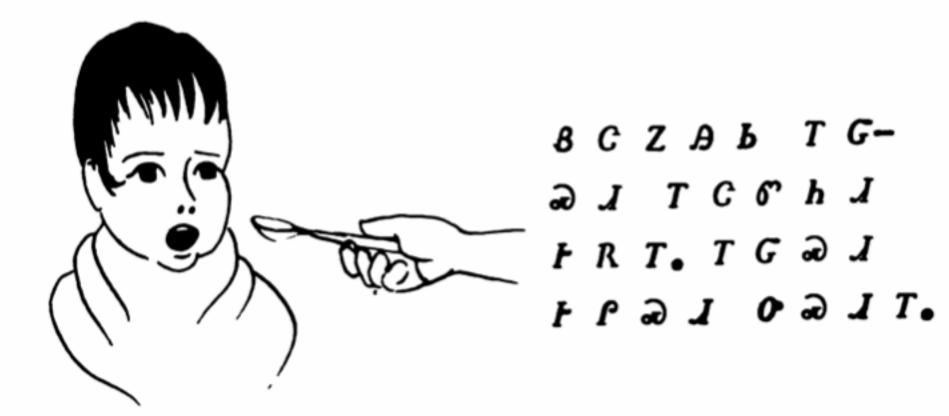


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...the DIETITIAN



Here the Dietitian will talk with you about what you eat, how much you eat, how you cook your food, and also when you eat your meals.

The Dietitian will help the Doctor with his treatment by telling you or showing you the foods that...

You CAN eat!



Or you CANNOT eat!

You help the Doctor to treat your sickness when you listen to what the Dietitian tells you, and when you do your best to follow the diet that she gives you.

THEN the Doctor might send you to



NO!!

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...SOCIAL SERVICE

Here the Clinical Social Worker will listen to what you have to say about many things...



He will also talk with you about many things...

PERHAPS you are worried or puzzled...

- ...about your physical or mental health?
- ...about no job during sickness?
- ...about troubles in your marriage?
- ... about strange actions of your child?
- ...about a drinking problem?
- ...about old folks and their care?
- ...about feelings you don't understand?

(When you or someone in your family is sick, you may need help with travel or money)

By counseling with children and adults, (OR, by sending you to another AGENCY) the Social Worker and you help the doctor to treat your sickness by doing something about your personal, family, or other problems.

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Another very important person in our hospital is... the **DENTIST**



Many parents bring their children to the Dentist to fill or to pull their teeth when they have tooth trouble and toothaches.

It is GOOD to bring your children to the Dentist each year for an examination.

BEST OF ALL, when you bring children to the Dentist before they are three years old, he can help to keep their teeth strong and healthy.

(The Dentist would also like to fix teeth of parents and older folks, but he *cannot* always do this because so many children need help with their teeth, *first*)

If you want your boy or girl to see the Dentist, FIRST give their name at the Information Desk in the waiting room and tell the clerk that you want your child to see the Dentist. (Later, keep appointments the very best you can.)

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THERE ARE MANY OTHER PEOPLE...

who work together for your good health in a hospital.

There are several kinds of:

Nurses, men and women attendants.

There are:

Medical record librarians,
Secretaries,

Maintenance men, cooks,

Persons in administration

and finance, and

Housekeeping staff.

Sometimes there are:

a Hospital Director, and an Education Specialist (health).

All of these persons work in a hospital so that the DOCTORS and their many HELPERS can take care of you when you come to our Clinic for treatment or curing.

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After the Doctor has seen you ...

there are times when he wants to send you to another Doctor...

In another city, OR

...at another Hospital.

All good Doctors use other doctors with special training and knowledge about certain kinds of sickness. In this way they help each other to give you good treatment to help you to have good health again.

Also, after the Doctor has seen you...

there are times when he feels that you should stay IN THE HOSPITAL.

If he tells you this...

we expect that you will stay in because this is an important way the Doctor can treat your sickness.

And...

when the Doctor wants your child to stay IN THE HOSPITAL. you help the Doctor to treat your child's sickness by letting your child stay in for treatment or curing.

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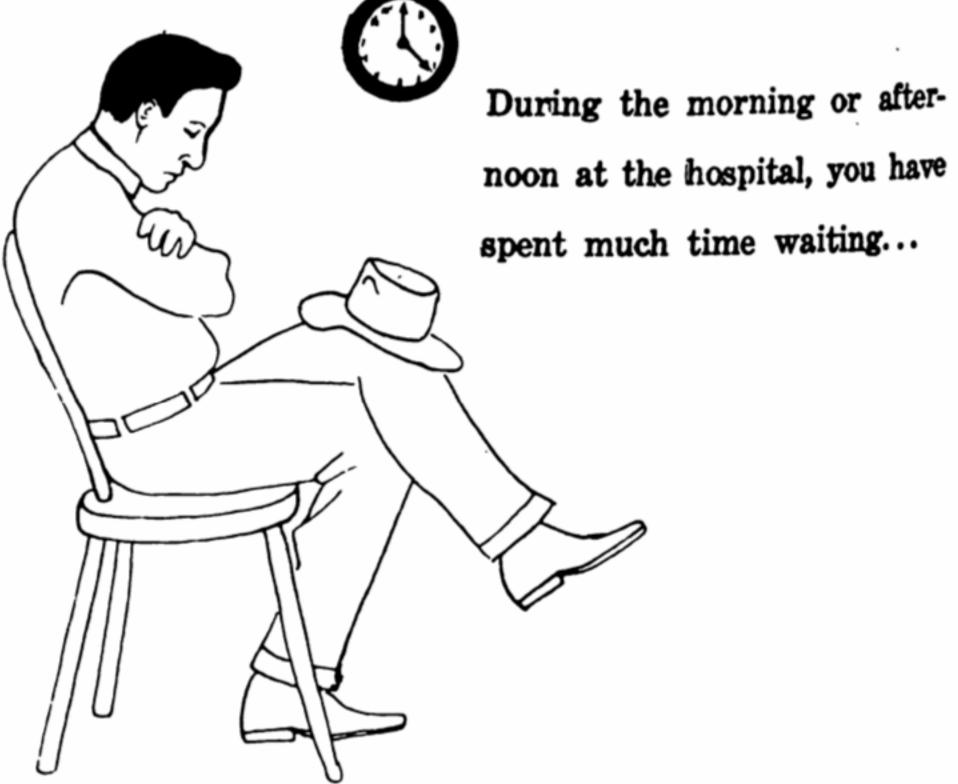
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When You Leave...



AND

When you are ready to leave, you may be very, very tired...

BUT

When you finally get back to your home, think about these things:

1) DO YOUR BEST to do and to take what the Doctor and his helpers have told you to do or take to treat your sickness or to keep you well;

AND

2) COME BACK to the hospital when the doctor asks you to return;

OR

3) Come back SOONER if you do not begin to get well again in a few days or when the doctor said you should begin to feel better.

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ANY QUESTIONS?

If you have any questions about our hospital Clinic,

OR...

If you have any questions about Your Health...

Talk with your Doctor or with one of his helpers and they will try to answer your questions.

It is important to understand what to do and how to take care of yourself so you can get well.

We want to tell you...

We hope we do help you to have good health again,

or

help you to keep yourself and your family in good health.



THE FOLLOWING PERSONS...

have in some good way helped in making this booklet:

Key Ketcher
Alec England
Andrew Dreadfulwater
Carole Hermanz
Finis Smith
John Ketcher
Rose Marie Kelly
Shirley Ann Jones
Terry Reed
Robert Thomas
Juanita Crittenden
Lizzie England
Willard Walker

AND, we don't forget the help of:

Hiner Doublehead Sam Hair Jim Red Corn

WE WANT TO THANK THEM and any other persons whose names we might have forgotten to write down. We could not have written this booklet without your help.

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Prepared by the

SOCIAL SERVICE DEPARTMENT

PHS Indian Hospital Tahlequah, Oklahoma

Cherokee text by

Hiner Doublehead

CARNEGIE CORPORATION CROSS-CULTURAL EDUCATION PROJECT of the University of Chicago at Tahlequah, Oklahoma

Pictures by Jim and Catherine Red Corn

This printing has been edited with the advice and help of:

Reverend Key Ketcher
Alec England Andrew Dreadfulwater

medical and paramedical staff; Division of Indian Health, Oklahoma City Area staff; interested local agencies; Cherokee and other Indian friends of the hospital.

Tahlequah, Oklahoma

December 1966

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This book is dedicated to the
memory of

ELLA MAE DOUGHERTY

a former employee of the

Tahlequah Indian Hospital.

She was a true Cherokee who worked hard for her family, her church, and her people.